

Hikma Health 2019 In Review

March 1, 2020

To Our Supporters:

When we founded Hikma Health in 2018, we committed ourselves and our organization to a singular mission: creating a world where every person is empowered with personalized healthcare, no matter where they are. In service of that mission, we create free and open source software designed to improve health outcomes for underserved populations around the world. By developing health data platforms for caregivers and organizations serving refugees, displaced persons, and low-income individuals around the world, centered on their needs, we at Hikma Health are working to bring the data revolution in healthcare to the people who need it most.

2019 was an incredible year of growth and transformation for us at Hikma Health. One of the challenges we faced as an organization was ensuring that the products we set out to build would actually meet the needs of our intended beneficiaries. Our team spent months working with physicians, nurses, and care providers from NGOs in the Middle East, in Africa, and in Central and South America to identify precisely what would be required of a health data system designed for providers in low resource settings. Through our research, we identified the core functionality and features that would be universally needed for clinical organizations serving refugees and other patients in these settings. To amplify awareness of the significant and growing unmet needs of refugee patients, we have been sharing our research findings with clinicians and the public, including the American Heart Association 2019 Conference.

In August 2019, our team <u>released</u> the first version of our mobile application software to the public, free and open source. The application empowers clinics and physicians anywhere in the world to collect and analyze essential information about their patients efficiently and securely. Our application is the first free and open source mobile app to offer online-offline sync for secure health data. Since September 2019, our team has been working on the next iteration of the application, with enhanced user experience and functionality.

A vital facet of our work at Hikma Health beyond developing technology is building partnerships with clinical organizations around the world providing care directly to refugees and displaced persons. We are proud to be partnering with <u>Endless Medical Advantage</u>, an NGO based in the Bekaa Valley in Lebanon that serves thousands of refugee patients through its mobile health practice. Members of our team had the opportunity to work with EMA physicians and staff in December 2019 in the Bekaa Valley. We are awed and inspired by the dedication, service, and impact our partner is providing through its mobile health clinic, reaching patients in remote camps who would otherwise have no access to care whatsoever. In collaboration with EMA, we will be launching a pilot to deploy a customized version of our application in the spring of 2020.

As a non-profit organization with a plan for financial sustainability, we are deeply grateful to our hundreds of funders and supporters who backed us in the earliest stages of our launch. In addition to our generous individual donors, we are excited to share that we won the support of several incubators. In April 2019, our team was honored to win the Harvard Business School's New Venture Competition. We also were thrilled to win the Harvard Arab Alumni Association Conference Start-Up competition, and be named as semi-finalists in MassChallenge 2019, the MIT \$100K Competition, and Harvard President's Innovation Challenges. In the summer of 2019, Hikma Health was accepted into the Fast Forward technology non-profit accelerator, through which we received valuable guidance, financial support from organizations like Google.org, and a supportive community of peers leading creative tech nonprofits. Your generous support laid the cornerstone for all of our work going forward.

In 2020, Hikma Health will continue to grow by building on our pilot partnership, and expanding to clinical NGOs providing care to refugees and underserved persons in other regions, including Yemen, Colombia, and domestic populations. In particular, we learned from domestic groups providing clinical services to underserved patients in van clinics that our software could be beneficial for their patients. We are excited to explore this avenue to serve patients in our own communities here in the United States. We will customize our products optimally for each partner, rigorously developing features that will maximally augment their clinical services.

We thank you for your support of Hikma Health in 2019. With your continued support, we look forward to multiplying our positive impact in 2020.

Warm Regards,

Senan Ebrahim

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Board Chair

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CFO